



THE UNIVERSITY OF BRITISH COLUMBIA

Transfer Credit Process Streamline Review

Presentation to BCCAT ICP's
April 18, 2008

Nicole McDonald, Admissions Advisor, Undergraduate Admissions
Michael Bluhm, Associate Director, Undergraduate Admissions





Overview

- About the review & process
- From the report – current state
- From the report – recommendations
- Update on progress



About the Review

- **Origins of review**
 - Beginning of a long process...
- **Team mandate:**
 - *“create new processes that best serve students, the University community, and the post-secondary transfer system as a whole”*
- **Full report:**
http://www.students.ubc.ca/sites/transfer_credit_report.pdf



About the Process

- **Process Streamlining Methodology:**
 - “*dedicated rethinking of processes*”
 - 8 formal steps:
 1. Map Current Process
 2. Brainstorm
 3. Research
 4. Redesign
 5. Interview
 6. Finalize Design
 7. Write Report
 8. Implement



From the Report – Current State

Processes fell into 4 distinct areas:

1. Articulation and storage of transfer credit agreements
2. Utility of transfer credit in evaluating new to UBC applicants for admission
3. Changes and/or additions to transfer credit for current UBC students
4. Applicability of transfer credit towards a UBC degree



From the Report – Current State

Key Issues:

1. Low priority
2. Limited transparency/accessibility
3. Lack of understanding/awareness
4. Reliance on old processes



Key Principles

1. Transparency
2. Consistency
3. Accessibility
4. Sustainability



From the Report - Recommendations

5 distinct areas:

1. Knowledge Base
2. Transfer Credit Coordination
3. Workflow
4. Policy
5. Communication



Update on Progress

1. Endorsed in principle, seeking funding
2. Building awareness across campuses
3. Coordinating position in the making
4. More collaboration with other central units



Questions / Discussion



Full report:

http://www.students.ubc.ca/sites/transfer_credit_report.pdf